



As usual we are always here to help especially in the unlikely event that you are not satisfied with the items you have purchased.

Please see below regarding our Return and Refunds Policy.

### **Returns**

You have 14 days to return purchased items to us starting from the day it left us.

In the first instance please contact us through our contact page, detailing your sales order number and the concerns you have with your purchase, for example wrong size etc.

A copy of the original sales receipt must be included with the items you are returning.

The items you are returning must be correctly packaged to avoid any damage whilst in transit back to us.

### **Refunds**

All our items are inspected prior to packaging and posting out to our customers. This ensures that no items leave us damaged or in poor condition.

As this is the case, we are required to inspect all items before a refund is agreed.

We will notify you by email as soon as your items have arrived and confirm the status of your refund (agreed or not agreed).

If a return of your item(s) is agreed you will be given the following options.

A replacement item in the correct size.

A credit note which can be used against any full price item(s) of the same price or higher.

A full refund of original purchase price only.